



Coverage:	National	Position:	Full Time
Job Title:	Head of Security – M&L	Contract Hrs:	40 per week
Location:	Remote	Line Manager:	Retail Account Director
Salary:	£52,500		

About OCS

OCS UK & Ireland is a leading facilities management company with a turnover of £1.7bn and 50,000+ colleagues. We deliver innovative, award-winning services to the public and private sectors and our mission is to make people and places the best they can be.

This role sits within our Security business division which provides physical security guarding, access control, alarm systems and perimeter property protection, CCTV, mobile surveillance, and ANPR Technology services to a wide range of prestigious clients.

Working at OCS is more than just a job; it's an amazing opportunity to begin or expand your career in Facilities Management. OCS has an ambition to become an 'Employer of choice' in our sector and is proud to invest in our colleague's personal and professional development. OCS provides our colleagues with opportunities to gain qualifications through funded development programmes aligned to the knowledge, skills, and behaviours attached to their roles.

The Role

We are seeking an experienced and strategic security leader to oversee the delivery of security services across Morrisons Manufacturing and Logistics operations nationally.

Reporting directly to the Retail Account Director, the Head of Manufacturing & Logistics Security will provide leadership and governance across all distribution centers, manufacturing facilities and associated logistics operations.

The successful candidate will be responsible for operational performance, customer relationships, contract governance, technology deployment, loss prevention, investigations, compliance and continuous improvement initiatives. They will lead a team of Regional Operations Managers and specialist support functions to ensure a safe, secure and resilient operating environment.

Key Responsibilities

Strategic Leadership

- Lead the delivery of security services across the Morrisons Manufacturing and Logistics estate.
- Develop and implement strategic security plans aligned to Morrisons and OCS objectives.
- Ensure consistent operational standards and governance across all locations.
- Act as the senior escalation point for all major incidents, investigations and operational matters.
- Provide strategic direction to dedicated M&L management team and frontline staff

Operational Excellence

- Ensure all contractual obligations, KPIs and service level agreements are achieved.
- Monitor operational performance through audits, reviews and management reporting.
- Drive continuous improvement initiatives across the estate.
- Support mobilisation, implementation and integration of new security services and technologies.

- Ensure operational resilience and business continuity arrangements remain effective.

Security, Risk & Compliance

- Lead the national security risk management program.
- Oversee security investigations relating to organized crime, internal theft, fraud and supply chain losses.
- Ensure compliance with legislation, SIA requirements, customer standards and company policies.
- Oversee crisis management responses and business continuity planning.
- Ensure robust food defense and supply chain protection measures are maintained.

Technology & Innovation

- Lead the deployment and optimization of security technologies including
- Drive innovation and technology-led efficiencies across the account
- Support future security transformation initiatives

Client Relationship Management

- Develop and maintain senior stakeholder relationships across Morrisons
- Lead monthly business review meetings
- Present performance updates, risk assessments and strategic recommendations
- Ensure a customer-focused approach throughout the contract

Financial Management

- Manage operational budgets and financial performance
- Monitor labor deployment, overtime and contract efficiencies
- Support forecasting, budgeting and resource planning
- Identify opportunities for service enhancements and value creation

Security Intelligence & Analytics

- Analyse security incidents, losses and crime trends for M&L
- Identify emerging threats and operational risks and build mitigation strategies for review
- Produce intelligence reports and trend analysis for key senior stakeholders
- Optimise current policies and procedures to align with identified ORC, internal theft and supply chain loss trends

Essentials & Desirables

Essential Requirements

- Proven experience managing large-scale multi-site security contracts
- Experience within logistics, manufacturing, warehousing or supply chain environments
- Strong understanding of investigations, risk management and loss prevention
- Strong commercial and financial acumen
- Excellent communication and stakeholder management skills
- Experience implementing security technology solutions
- Advanced knowledge of Excel and Google sheets
- Good understanding of business analysis
- Full, clean UK Driving License
- Valid SIA DS and/or CCTV License

Desirable

- Asis CPP qualification
- IOSH Managing Safely

- Security Institute membership

Why Join OCS

At OCS, we believe our colleagues are the heart of our business. You'll receive access to professional development opportunities, structured career progression, and the chance to work alongside supportive and inspirational teams.

We are an equal opportunities employer and value the unique contribution of every individual. We welcome applications from all backgrounds, including those with disabilities, and will provide reasonable adjustments throughout the recruitment and employment process.

How to Apply:

If you are interested in joining a business that encourages professional development, career progression and the chance to work with inspirational people then please click apply and register your interest! You can also sign up to our job alerts when registering, which will notify you when other suitable vacancies are available.

We are an equal opportunities employer and rely on a diverse workforce with a broad range of knowledge, skills, and backgrounds to deliver our goals. We offer an inclusive and welcoming environment and actively encourage applications from all individuals regardless of race, gender, nationality, religion, sexual orientation, disability, or age.